



PARMENTER REALTY PARTNERS

October 23, 2011

To Whom It May Concern:

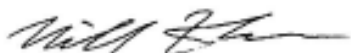
It is with great pleasure that I write this letter of recommendation for Unique Building Maintenance, Inc. Parmenter Realty Partners has been working with UBM for more than four years and have found UBM and Hanah Yoo to be extremely professional, responsive, and personable. Ms. Yoo's team at UBM has always been thorough and reliable in their maintenance of our properties.

I believe that UBM's ability to communicate, problem-solve, and follow through is what separates them from their competition. It's apparent that UBM takes great pride in keeping our properties looking spotless. Since switching to UBM, we have been provided with an outstanding level of customer service and a have noticed a dramatic improvement in the janitorial maintenance programs at our properties. It's for these reasons that we have awarded UBM contracts throughout our Southeastern Region.

Unique Building Maintenance, Inc. is clearly committed to ongoing customer service and customer retention. I highly recommend UBM to anyone considering an improvement in their overall janitorial maintenance program.

We look forward to working with UBM for years to come!

Sincerely,



Michael Holmes  
Chief Operating Officer  
Southeast Region